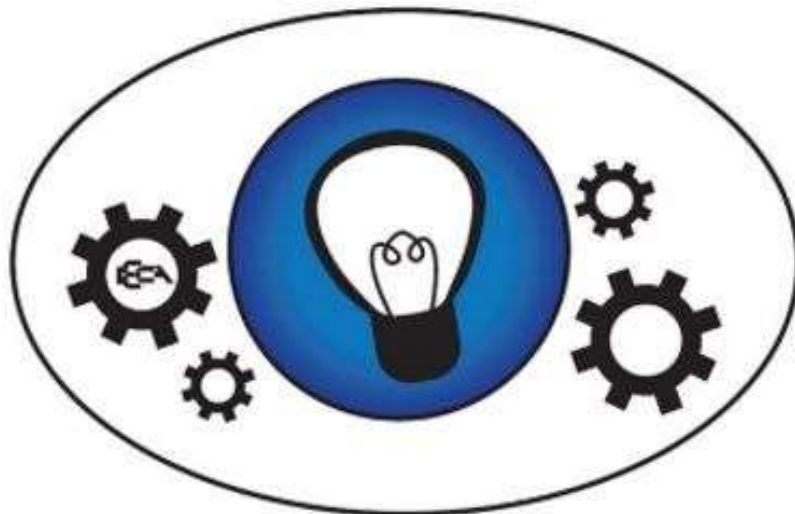


**2021 Fall Conference  
of the  
Illinois Council of  
Community College Administrators**

I-Hotel and Conference Center  
1900 South First Street  
Champaign, IL 61820

November 11 - 12, 2021

***Resilience and Reinvention***



Special thanks to Greta Carlson, who designed this year's conference logo. Ms. Carlson is currently working on her Associate Degree in Computer Graphic Technology with a Specialization in Graphic Design at Kankakee Community College. Previously, she attended the flight school Eagle Aircraft to earn her Private Pilot's License and hopes to return back to gain an eventual career in flying. This is the first logo she has designed.



ICCCA Fall Conference  
*RESILIENCE AND REINVENTION*  
November 11–12, 2021

**SCHEDULE AT A GLANCE**

**NOTE: Aspiring Leader Sessions are reserved for individuals accepted into the AL Cohort.**

**Wednesday, November 10, 2021**

6:30 – 9 p.m. ICCCA Board Meeting  
Loyalty

**Thursday, November 11, 2021**

7:30 – 11:15 a.m. Registration Open  
Outside Technology

8:30 – 11:15 a.m. ICCCA Aspiring Leaders Cohort Sessions  
Excellence  
Open only to Aspiring Leaders Cohort. See below for details.

9 – 11 a.m. Illinois Community College Diversity Commission  
Quad

10:30 – 11:30 a.m. CAO Meeting  
Innovation

11:30 a.m. – 1:15 p.m. **OPENING GENERAL SESSION AND LUNCHEON  
FOR ALL REGISTRANTS**  
Chancellor Ballroom

1:30 – 5 p.m. Aspiring Leaders Cohort Sessions  
Excellence

1:30 – 2:20 p.m. Concurrent Sessions 1a – 1d  
See below for room assignments.

2:30 – 3:15 p.m. Concurrent Sessions 2a – 2c

3:15 – 3:30 p.m. REFRESHMENT BREAK  
Outside Chancellor

3:30 – 4:20 p.m. Concurrent Sessions 3a – 3c

4:30 - 5:20 p.m. Concurrent Sessions 4a – 4c

5 p.m. – 6 p.m. Aspiring Leaders Cohort Reception  
**Open only to current and past AL Participants, current AL  
Presenters, and current Commission Leaders**  
Technology



Illinois Council of Community College Administrators

**ICCCA Fall Conference  
RESILIENCE AND REINVENTION  
November 11–12, 2021**

**Dinner On Your Own - Explore our Host Community!**

**Friday, November 12, 2021**

7:30 – 8 a.m.	Registration Open Outside Technology
8 – 8:50 a.m.	Breakfast/Welcoming Remarks Chancellor Ballroom
9 – 9:50 a.m.	ICCCA Business Meeting for All Registrants Chancellor Ballroom
10 – 10:50 a.m.	Concurrent Sessions 5a – 5c
10 – 11:50 a.m.	Aspiring Leaders Cohort Sessions Excellence
11 – 11:50 a.m.	Concurrent Sessions 6a – 6c
12 – 1:15 p.m.	CLOSING LUNCHEON FOR ALL REGISTRANTS Chancellor Ballroom

**Be sure to stay for raffle! We will be raffling a 2022 ICCCA Conference Registration  
AND a 2022 I-Hotel Conference Guest Room!**

**You must be present to win!**





Illinois Council of Community College Administrators

ICCCA Fall Conference  
*RESILIENCE AND REINVENTION*  
November 11–12, 2021

**THURSDAY, NOVEMBER 11**  
**OPENING GENERAL SESSION AND LUNCHEON**  
11:30 a.m. – 1:15 p.m.  
Chancellor Ballroom

**WELCOME**  
**Paul Jensen, Associate Vice President**  
Academic Innovation and Workforce Education  
Triton College  
President of ICCCA

**LUNCH**

**Dr. Brian Durham**  
Executive Director, Illinois Community College Board  
*ICCB Update*

**KEYNOTE PRESENTATION**  
**Dr. J. Q. Adams**  
Director, American Council on Education Consulting Midwest

**Keynote Title**  
***COVID-19 and George Floyd: Now That I Have Your Attention Let's Make Policy!***



Illinois Council of Community College Administrators

**ICCCA Fall Conference  
RESILIENCE AND REINVENTION  
November 11–12, 2021**

**Thursday, November 11 –Concurrent Sessions  
1:30 – 2:20 p.m.**

- 1a *Statistics can be Fun! Humanizing an Online Statistics Course to Improve Retention*  
**Presenter:** Kona Jones, Richland Community College  
**Moderator:** Jeff Newell  
Innovation  
Humanizing online statistics courses helped achieve a 93% overall retention rate during the pandemic. This session covers methods used to achieve these results and student feedback on how humanizing the course impacted their learning and enjoyment of the course.
- 1b *Content Marketing for Student Success*  
**Presenters:** Erin Shannon, Kristin Smigielski, and Derrick Baker; Parkland College  
**Moderator:** Karen Weiss  
Loyalty  
The COVID-19 pandemic crystalized the need for timely, coordinated, ongoing student communication. Learn how Parkland College’s three divisions - Marketing and PR, Learning Support, and Enrollment Services - teamed together to build a “Student Success Messaging” plan and how the concise weekly communication served as an important tool throughout the pandemic.
- 1c *Supporting the System in CBE Development and Implementation*  
**Presenter:** Ann Storey, ICCB  
**Moderator:** Terrance Bond  
Quad  
The ICCB is engaging in systemwide planning to provide support and build capacity for competency-based education (CBE) programs in the community college system. CBE programs can help institutions increase equitable outcomes for students, while becoming more responsive to local workforce needs. Come learn about ICCB’s cohort participation in the CBE Equity Collaboratory and upcoming resources and support for the system.



Illinois Council of Community College Administrators

**ICCCA Fall Conference  
RESILIENCE AND REINVENTION  
November 11–12, 2021**

**Thursday, November 11 –Concurrent Sessions  
1:30 – 2:20 p.m. Cont.**

- 1d *Fellowship of Thievery on Perkins Comprehensive Local Needs Assessment (CLNA):  
Reinvention in the time of COVID*  
**Presenters:** Dana King, Illinois Central College; Patty Zuccarello, Joliet Junior College  
Technology  
**Moderator:** Patty Zuccarello  
CLNA in the time of COVID presents some unique challenges but also a few ways to  
maximize partnerships. Join this fellowship of Career and Tech Ed administrators to  
share and steal ideas as we head into the second CLNA.

**Thursday, November 11 – Concurrent Sessions  
2:30 – 3:15 p.m.**

- 2a *Purposeful College-Career Pathways*  
**Presenters:** Dr. Mary Perkins and Cathy Taylor, Elgin Community College  
Innovation  
**Moderator:** Jessie McClusky  
Defining a regional framework to guide college-career pathway development for the  
community college and its secondary partners requires a clearly defined framework.  
Join us to learn about Elgin Community College’s journey to define a regional framework  
to guide pathway development aligned with the College and Career Pathway  
Endorsement and Perkins Programs of Study. Lessons learned in navigating  
partnerships between community college and secondary schools will also be shared.
- 2b *Changing our Thinking about Change*  
**Presenters:** Patty Zuccarello, Joliet Junior College  
**Moderator:** Patty Zuccarello  
Loyalty  
Change management theory is more important than ever right now as we look into the  
abyss where our enrollment used to be. Use the Transtheoretical Model (TTM) of  
change to position your ideas more effectively and confront our new realities.



Illinois Council of Community College Administrators

**ICCCA Fall Conference  
RESILIENCE AND REINVENTION  
November 11–12, 2021**

**Thursday, November 11 – Concurrent Sessions  
2:30 – 3:15 p.m. Cont.**

2c *Dual Credit and the Illinois Community College System: Jump-starting Student Success*

**Presenters:** Jay Brooks and Dr. Marcus Brown, ICCB

**Moderator:** Megan Moore

Quad

This session will highlight state policies that govern dual credit across the Illinois community college system highlighting updates from the Dual Credit Quality Act and providing data on dual credit offerings in the state and outcomes related to those offerings.

**3:15 – 3:30 p.m. Refreshment Break  
Outside Chancellor**

**Thursday, November 11 – Concurrent Sessions  
3:30 – 4:20 p.m.**

3a *Immersive Learning: The Future of Education and Work*

**Presenter:** Dr. Richard G. Bush, Black Hawk College

**Moderator:** Eric Epps

Innovation

Immersive learning enables students to experience content resulting in greater connections intellectually and emotionally with complex topics of study while building confidence and resiliency and contributing to stronger retention rates. Come learn how immersive learning environments accelerate learning and improve critical skills development, knowledge acquisition, retention, and mastery.

3b *Leaning into the Chaos: A Cross-Functional Reinvention of the Delivery and Support of Course Materials*

**Presenters:** Cate Kaufman, Jessica Bastian, James Decker, Michelle Weghorst, Lonetta Oliver, and Jeff Maston; Illinois Central College

**Moderator:** Megan Moore

Loyalty

Discover how Leganto, an LMS integration tool, bridges the gap among students, faculty, and staff to support day-one readiness of students, OER initiatives, and seamless course content delivery. Our cross-functional team will share triumphs, challenges, and plans for future enhancements.



Illinois Council of Community College Administrators

ICCCA Fall Conference  
**RESILIENCE AND REINVENTION**  
November 11–12, 2021

**Thursday, November 11 – Concurrent Sessions**  
**3:30 – 4:20 p.m. Cont.**

- 3c *Community College Stigma and Its Effect on Illinois High School Seniors' College Choice*  
**Presenter:** Bradley Griffith, John A. Logan College  
**Moderator:** Terrance Bond  
Quad  
This dissertation was a 2020 winner of the Administrative Leadership Scholarship awarded by ICCCA, ICCTA, ICCSF, and Illinois Council of Community College Presidents.

**Thursday, November 11 – Concurrent Sessions**  
**4:30 – 5:20 p.m.**

- 4a *Resilience and Reinvention: Lessons Learned*  
**Presenter:** Susan Batchelor, Kaskaskia College  
**Moderator:** Eric Epps  
Innovation  
In this session, the presenter is a facilitator; drawing comments, insights, and questions from those in attendance. Participants are encouraged to share a work-related practice or process impacted by COVID-19 which led to the reinvention of that activity, or highlight the resilience of students, faculty, or staff.
- 4b *The Illinois Postsecondary Profiles – An Innovative Statewide Tool for All Audiences*  
**Presenters:** Jason Klein and Alan Clemens, NIU; Nathan Wilson, ICCB  
**Moderator:** Michael Trame  
Loyalty  
The Illinois Postsecondary Profiles website is a collaborative initiative from IBHE, ICCB, and the Illinois Student Assistance Commission. This tool allows users ranging from students to researchers to explore Illinois' postsecondary institutions and careers and the opportunities available based on the most up-to-date data.





Illinois Council of Community College Administrators

**ICCCA Fall Conference  
RESILIENCE AND REINVENTION  
November 11–12, 2021**

**Thursday, November 11 – Concurrent Sessions  
4:30 – 5:20 p.m. Cont.**

- 4c *A Deep Dive into Program/Discipline Viability: Reinventing Program Review*  
**Presenters:** Teena Zindel-McWilliams & Jessica Pickel, Richland Community College  
**Moderator:** Megan Moore  
Quad

While Program Review assures that colleges report on programs on a five-year cycle, Richland Community College administrators wanted annual information for review and possible change. The resulting Program Viability initiative meets those needs. Handouts and tips will be available for attendees!

**Friday, November 12, ICCCA Breakfast/Welcoming Remarks**

**8 – 8:45 a.m.**

Chancellor Ballroom

Mr. Paul Jensen, ICCCA President

Mr. Jeff Newell, Deputy Director for Strategic Initiatives  
Illinois Community College Board

**ICCCA Business Meeting**

**9 – 9:45 a.m.**

Chancellor Ballroom

Paul Jensen, ICCCA President



Illinois Council of Community College Administrators

**ICCCA Fall Conference  
RESILIENCE AND REINVENTION  
November 11–12, 2021**

**Friday, November 12 – Concurrent Sessions  
10 – 10:50 a.m.**

- 5a *Supporting Our Community Through Service-Learning*  
**Presenter:** Dr. Lirim Neziroski, Prairie State College  
**Moderator:** Megan Moore  
Innovation

In times of uncertainty and fear, we realize how important our community is to us. As community colleges, our communities are integral parts of who we are. Service-Learning provides mutually beneficial opportunities to integrate our students and community partners as we reinvent ourselves. This session will describe characteristics of service-learning, provide strategies for creating service-learning projects and selecting community partners, and provide examples of successful service-learning projects that have helped both students and the community remain resilient during the pandemic.

- 5b *How African-American Community College Online Learners Succeed*  
**Presenter:** Lynn B. Mackey  
**Moderator:**  
Loyalty

This presentation will summarize the results of a qualitative study that identified the challenges Black community college online learners experienced and the resources and strategies they used to succeed. The presentation will also include recommendations to community colleges for improving the academic online performance of this population of students.

- 5c *Connection, Reflection, and Reinvention!*  
**Presenters:** Terrance Bond, Heartland Community College; Dr. Laura Ortiz,  
Waubonsee Community College; Mikael Gibson, Black Hawk College; Nick  
Branson, College of Lake County  
**Moderator:** Eric Epps  
Quad

The Leadership Team of the Illinois Community College Diversity Commission (ICCDC) welcomes you into an inclusive space to engage in and share strategies to connect, reflect, and reinvent in order to advance diversity, equity, and inclusion (DEI) on your campus.



ICCCA Fall Conference  
**RESILIENCE AND REINVENTION**  
November 11–12, 2021

**Friday, November 12 – Concurrent Sessions**  
**11 – 11:50 a.m.**

- 6a *Resilience and Reinvention: Lessons Learned*  
**Presenter:** Susan Batchelor, Kaskaskia College  
**Moderator:** Megan Moore  
Innovation

In this session, the presenter is a facilitator; drawing comments, insights, and questions from those in attendance. Participants are encouraged to share a work-related practice or process impacted by COVID-19 which led to the reinvention of that activity, or highlight the resilience of students, faculty, or staff.

- 6b *Building a Framework for Resilience Through Trauma-Informed Care*  
**Presenter:** Dr. Markeyta Sconiers-Boone, City Colleges of Chicago  
**Moderator:** Jessie McClusky  
Loyalty

This session explains what trauma is, its effects on the postsecondary educational institution, and strategies for implementing and practicing trauma-informed care for a post-pandemic classroom which benefit both the student and the instructor.

- 6c *Sharing the Load with Core Partners Building ICAPS/IETs*  
**Presenters:** Angela Gerberding, ICCB; Elizabeth Hobson and Cathy Taylor, Elgin Community College; Christina Manchen, Gabrielle Farner, and Leigh Dunning, Rend Lake College  
**Moderator:** Michael Trame  
Quad

This panel will explain how to include WIOA core partners from Title I and Title III to help with the heavy lift of Integrated Education (IETs) and ICAPS. Hear from teams as they answer commonly asked questions on building, implementing, and funding. Every build is unique, so starting with some blueprints and suggestions can go a long way to help establish programming.



Illinois Council of Community College Administrators

**ICCCA Fall Conference  
RESILIENCE AND REINVENTION  
November 11–12, 2021**

**Friday, November 12  
Closing Session and Luncheon**

**Noon – 1:15 p.m.  
Chancellor Ballroom**

**WELCOME**

**LUNCH**

**Barry Hancock, Co-President  
Illinois Community College System Foundation  
ICCCA Scholarship Presentation**

***2020 Recipient: Dr. Bradley Griffith  
John A. Logan College***

*Community College Stigma and Its Effect on Illinois High School Seniors' College Choice*

***2021 Recipient: Dr. Lynn B. Mackey  
Joliet Junior College***

*How African-American Community College Online Learners Succeed*

**Patty Zuccarello, ICCCA Secretary  
2021 ICCCA Innovation Award  
Moraine Valley Community College**

*Online Tutoring Implementation*

**Closing Remarks**

**FINAL ANNOUNCEMENTS/RAFFLES  
YOU MUST BE PRESENT TO WIN!**



Illinois Council of Community College Administrators

**ICCCA Fall Conference  
RESILIENCE AND REINVENTION  
November 11–12, 2021**

**Thursday, November 11 – Aspiring Leaders (AL) Cohort  
ONLY OPEN TO INDIVIDUALS ACCEPTED INTO AL COHORT**

**8:30 – 8:45 a.m.**

*AL Cohort Overview*

**Presenter(s):** ICCCA Staff  
Excellence

This session presents an overview of the AL program to participants.

**8:45 – 9:45 a.m.**

AL Cohort Session 1

*Putting into Practice AACCC's Leadership Competencies*

**Presenter:** Scott Peska, Waubensee Community College  
Excellence

This session will help aspiring leaders learn about AACCC's leadership competencies and how to use this framework for professional growth and development in their current roles.

**10 – 11:15 a.m.**

AL Cohort Session 2

*Overview of the ICCB*

**Presenter:** Jeff Newell, ICCB  
Excellence

This session will provide an overview of the Illinois Community College Board, the community college system, higher education state initiatives, and upcoming challenges on the horizon.

**OPENING GENERAL SESSION AND LUNCHEON FOR ALL REGISTRANTS**

**11:30 a.m.– 1:15 p.m.**

**Chancellor Ballroom**



Illinois Council of Community College Administrators

**ICCCA Fall Conference  
RESILIENCE AND REINVENTION  
November 11–12, 2021**

**Thursday, November 11 – Aspiring Leaders (AL) Cohort  
ONLY OPEN TO INDIVIDUALS ACCEPTED INTO AL COHORT**

**1:30 – 2:30 p.m.**

AL Cohort Session 3

*Community College Presidents' Panel*

**Presenters:** Dr. Michael Boyd, President, Kankakee Community College  
Dr. Howard Spearman, President, Rock Valley Community College  
Dr. Pam Lau, Executive Vice President, Parkland Community College  
Dr. Cristobal Valdez, President, Richland Community College

Excellence

Many paths can lead to a community college presidency, but they all require the ability to lead so others will follow. In this session, a panel of Illinois community college presidents share reflections on their journeys and observations on examples of leadership they've encountered along the way.

**2:30 – 3:30 p.m.**

AL Cohort Session 4

*Funding in Illinois Community Colleges*

**Presenters:** Doug Minter, Waubensee Community College  
Jill Janssen, Highland Community College

Excellence

This session provides a broad, 30,000-foot walk-through of the major components of funding in Illinois Community Colleges. It will include discussion of revenue forecasting with an emphasis on areas of risk and an overview of Higher Education Emergency Relief Funding (HEERF).

**3:30 – 3:45 p.m. Refreshment Break  
Outside Chancellor**



Illinois Council of Community College Administrators

**ICCCA Fall Conference  
RESILIENCE AND REINVENTION  
November 11–12, 2021**

**3:45 – 4:45 p.m.**

AL Cohort Session 5

*After Colleges Reinvent: The ICCB Recognition, Program Approval, and Program Review Process*

**Presenters:** Dr. Marcus Brown, Melvin Harrison, Mackenzie Montgomery, and Tricia Broughton; ICCB Excellence

Staff members from the Illinois Community College Board will review their statutory authority related to recognition, program approval, and program review; along with various other roles the agency plays. Throughout the presentation, time will be provided to engage the ICCB staff with questions.

**5 – 6 p.m.**

Aspiring Leaders Cohort Reception

**Open only to current and past AL Attendees, current AL Presenters, and current Commission leaders.**

Technology

**Friday, November 12, Aspiring Leaders Cohort  
8 – 8:45 a.m.**

**Breakfast/Welcoming Remarks For All Registrants**  
Chancellor Ballroom

**ICCCA Business Meeting for All Registrants  
9 – 9:45 a.m.**

Paul Jensen, Triton College  
ICCCA President  
Chancellor Ballroom



Illinois Council of Community College Administrators

ICCCA Fall Conference  
**RESILIENCE AND REINVENTION**  
November 11–12, 2021

**Friday, November 12 – Aspiring Leaders (AL) Cohort**  
**Only Open To Individuals Accepted Into AL Cohort**

**10 – 10:45 a.m.**

AL Cohort Session 6

*Illinois Aspiring Leaders Academy Virtual Reconnection*

**Presenter:** Scott Geddis, Facilitator at The Chair Academy  
Excellence

**10:45 – 11:30 a.m.**

AL Cohort Session 7

*Changing our Thinking about Change*

**Presenter:** Patty Zuccarello, Joliet Junior College  
Excellence

Change management theory is more important than ever right now as we look into the abyss where our enrollment used to be. Use the Transtheoretical Model (TTM) of change to position your ideas more effectively and confront our new realities.

**11:30 – 11:50 a.m.**

*AL Cohort Wrap-up*

**Presenters:** ICCCA Leadership  
Excellence

This session will recap and review the AL sessions presented.

**Friday, November 12, Aspiring Leaders Cohort**

**CLOSING LUNCHEON**

**Noon – 1:30 p.m.**

**Chancellor Ballroom**





Illinois Council of Community College Administrators

ICCCA Fall Conference  
RESILIENCE AND REINVENTION  
November 11–12, 2021

**Congratulations to the Members of the 2021 Aspiring Leaders Cohort!**

<b>Alex Berry</b>	Lincoln Land College
<b>Jennifer Cumpston</b>	<b>College of DuPage</b>
Angela Delmont	Kishwaukee College
<b>Darin Dunphy</b>	<b>Black Hawk College</b>
<b>Donna Elicke</b>	<b>City Colleges of Chicago</b>
<b>Taylor Finch-McVay</b>	<b>Carl Sandburg College</b>
Kristina Garcia	Elgin Community College
<b>Chris Gibson</b>	Kankakee Community College
Tynia Kessier	Lake Land College
Tammy Kuhn-Schnell	Lincoln Land Community College
<b>Christine Lewis</b>	<b>College of Lake County</b>
Timothy Meyers	College of DuPage
Tricia Meyers	Kishwaukee College
Alissa Quist	College of Lake County
Belgica Rodriguez	College of Lake Couty
<b>Cara Schultz</b>	<b>Rock Valley College</b>
<b>Byron Sosa</b>	<b>College of Lake County</b>
Heather Snider	Rock Valley College
Stephen Thompson	College of DuPage
<b>David Virgilio</b>	<b>College of DuPage</b>
Liliana Ware	College of Lake County
Tenial Whitted	South Suburban College

\* Attending in person

**Mark your calendars now!**  
**Please join us for the 2022 ICCCA Conference**

**November 17-18, 2022**

**I Hotel Conference Center**  
**Champaign, Illinois**